



The Createch Group

A MEMBER OF THE **BCE** FAMILY

Createch Asset Management Solutions

Createch AMS can help speed delivery, reduce risk, and generate returns on Maximo projects.

- *Rapid and Efficient Implementation — Experienced Maximo consultants and proven framework that can be custom tailored to your enterprise needs.*
- *Cost Effective — We're upgrade experts and can provide low cost implementations options on a fixed price basis.*
- *Reduced Risk — With Maximo technical expertise second only to MRO Software and with a track record of many implementation projects ensures that the project will be a success.*
- *High Return on Investment (ROI) — An implementation approach designed to minimize total cost of ownership through operational efficiencies while maximizing business value through careful planning and execution.*

Createch Asset Management Solutions (AMS) is a Bell Canada Enterprises subsidiary and a leading provider of asset and service management business consulting and technology integration services.

Createch AMS offers a board range of services that help organizations get the most out of their asset and service management software applications. These services address all aspects of an asset management software lifecycle to optimize asset performance, streamline and improve asset management programs, maximize supply chain performance and enhance safety and regulatory compliance.

With experience attained through hundreds of customer engagements, Createch AMS works with customers to understand their operations, identify areas for improvement and recommend an approach designed to enhance asset and service management processes in order to support organizational goals. In addition, Createch AMS takes a holistic view of an organization's operation, to help them effectively manage all classes of assets, including facilities, plant equipment, vehicles and IT equipment and networks.

Createch AMS is a strategic alliance partner of IBM and the Canadian Reseller of IBM's MAXIMO, the world's leading asset management software application. Createch AMS has a full complement of MAXIMO certified consultants on staff with exceptional MAXIMO and asset and service management expertise.

Createch AMS provides a wide range of best practices consulting as well as implementation and technical professional services built around MAXIMO. Createch's consultants are focused on helping customers plan, deliver, and implement solutions to support their mission critical business processes ensuring that the greatest possible return on their investment in MAXIMO is achieved.

These consultants are highly skilled and have extensive technical experience with MAXIMO and related web-based technologies. They have an unprecedented understanding of the underlying J2EE architecture of MAXIMO and are skilled at applying its business process automation capabilities to meet your unique business requirements.

Createch AMS has experience in deploying both large and small MAXIMO projects and can provide a structured multi-component, approach that assures low risk initial implementation of MAXIMO without compromising the ongoing evolution and continued growth of the application's use.

Createch AMS enables the diverse participants involved in the implementation to successfully carry out all aspects of the implementation and ensuring effective knowledge and ownership transfer to the end-user community. The key to this approach is the ability to rapidly configure MAXIMO based on industry standard templates.

Createch AMS offers the following services for MAXIMO:

Needs Assessment

With a thorough capability assessment, Createch's consultants can help ensure that customers identify and understand their critical business requirements and define them clearly so that they can develop and prioritize an appropriate action plan. This includes benchmarking their organization against industry best practices and standards as well as performing a gap analysis between MAXIMO and current systems and/or business practices.

Implementation Services

Createch's implementation consultants use their industry and application experience to help customers manage the implementation. They help streamline the implementation, accelerate the learning curve and train the customer's team to be self-sufficient. Consultant's use Createch's proven Implementation Methodology to plan and manage the implementation process to minimize risk and to deliver tangible results quickly. They implement a continuous improvement process organization wide through best practice services to help customers develop a step-by-step road map to effective asset management that minimizes risks and helps maximize ROI.

MEA Integration

MAXIMO's inherent integration capabilities and its open MAXIMO Enterprise Adapter (MEA) technology means that Createch can deliver a variety of seamless integrations using a number of integration methodologies and interfaces. Createch can help integrate MAXIMO with existing legacy applications, create new integrations to automate business processes, and integrate MAXIMO with emerging technologies.

MXES Upgrades

Createch's Upgrade Services provides expert advice to customers who are seeking to quickly and effectively migrate their Advantage, 4.X, 5.X Maximo application to the latest MXES (6) release. As migration experts, we have a wealth of experience in migrating data in legacy formats to newer formats. As a result, we can help you to develop a risk mitigation strategy that addresses your unique configuration and architectural challenges. The Createch Group consultants will provide the most up-to-date information on the latest Maximo product architectures and functional features, and make recommendations that are crucial in preparing for your current and future needs.

Training

Createch provides MAXIMO training using standard courseware material. Training is available in either Createch's training facilities or at the customer's site. Createch can also provide customized training to meet specific needs.

Report Development

Createch AMS provides Actuate report development services for organizations that need to deliver critical MAXIMO business information as seamlessly integrated, richly formatted and highly interactive Web pages. As Actuate alliance partners, Createch has certified resources on staff that can assist customers through all phases of a reporting project from scoping to definition to development and to deployment.

Workflow Optimization

Createch Workflow Consulting can help customers get the most out of MAXIMO Workflow. Whether a customer is just getting started with Workflow or already using MAXIMO Workflow, Createch's workflow consultants can make organizations work more efficiently by providing the infrastructure and requisite tools for optimizing business processes.

Infrastructure Support

Createch AMS can help plan, deploy, optimize and manage MAXIMO infrastructure so that organizations can optimize their MAXIMO investment, improve performance, achieve availability objectives and avoid costly problems. Createch offers an enterprise-wide, consultative approach that analyses the existing infrastructure, including network environments, servers, as well as desktops and provides recommendations for improvement to support existing and future business objectives.

Maximo Mobile Services

The Createch Group knows mobile technology and understands how to integrate it effectively into your infrastructure to support your inventory and asset management business processes. Using Maximo Mobile, Createch's goal is to increase your productivity and reduce data collection costs while greatly improving the accuracy and timeliness of the asset and inventory data gathered.

Post Implementation Audits

To ensure that each MAXIMO implementation will continue to deliver results, Createch offers services that periodically review the usage and performance of MAXIMO to ensure it continues to support and enhance the customer's business processes. Createch's consultants are equipped to conduct quantitative and qualitative analysis of MAXIMO usage and recommendations for improvement as well as providing system performance assessment and tuning services.

For more information regarding our services visit our Web site at www.thecreatechgroup.com or email us at info@thecreatechgroup.com.

