



**FOR IMMEDIATE RELEASE**

**Media Contact:**

Vaughn Harring  
MRO Software  
(781) 280-6855  
vaughn.harring@mro.com

**MRO Software Signs Reseller Agreement with Canada's Largest  
Communications Provider**

*Industry Leaders Combine to Deliver Solutions and Services for  
Asset and Service Management to Canadian Market*

**Bedford, Mass., and Montreal, Quebec, -- May 9, 2006** – MRO Software, (NASDAQ: MROI), the leading provider of asset and service management solutions, today announced a reseller agreement with Bell Canada to cooperatively market and deliver asset and service management solutions to the Canadian marketplace.

Under the terms of the agreement, Bell Canada will offer MRO Software's Maximo Enterprise Suite (MXES), an industry leading asset management software suite as part of its own market-leading Information and Communication Technology (ICT) solutions. This offering will provide enhanced Enterprise Asset Management (EAM) capabilities along with Information Technology Infrastructure Library (ITIL)-compliant solutions for IT Asset Management (ITAM) and IT Service Management.

With the MRO Software solutions, Bell Canada is in a position to provide its customers with an asset and service management solution that will enable new and innovative processes, improve operational efficiencies, reduce costs and increase performance across the enterprise. In addition, Bell Canada has committed to implementing MXES for use internally.

"This agreement is part of Bell Canada's overall strategy to broaden its application and business services capabilities," said Paul Rowe, Vice President, Enterprise Marketing, Bell Canada.

"Asset and service management is a critical business issue for all of our customers and now we have the ability to respond to their needs with a world-class solution that addresses all asset classes – including production equipment, facilities, fleets and IT infrastructure."

"Our agreement will enable Bell Canada to provide the Canadian marketplace with an advanced, industry leading asset management and service management solution," said Bill Bowen, vice president sales, geography for the Americas at MRO Software. "Their ability to deliver these solutions as part of their ICT portfolio will further enhance their strategic relationships with their customers, beyond their traditional business, and position them as a more trusted advisor in

delivering business solutions. The fact that Bell Canada will be using the solution internally is further evidence of the strength of our alliance.”

MRO Software’s Maximo Enterprise Suite is a comprehensive suite of products that are built on a single, common platform. The solution combines enhanced Enterprise Asset Management (EAM) functionality with new service management capabilities that together improve the effectiveness of asset management strategies. Maximo Enterprise Suite includes deep and broad functionality for traditional asset and service management, as well as auto discovery of IT assets, advanced IT asset management, and a full-featured service desk based on the IT Infrastructure Library (ITIL) guidelines. Each product can be implemented separately as a stand-alone solution, or readily deployed together. The solution enhances asset management and ensures service performance of production, facility, transportation and IT assets.

#### **About MRO Software, Inc.**

MRO Software is the leading provider of asset and service management solutions. Maximo Enterprise Suite, the Company's flagship solution, is delivered on a web-architected platform and increases productivity, optimizes asset performance, and service levels, reduces costs and enables asset-related sourcing and procurement across the entire spectrum of strategic assets.

The Company's asset management solutions allow customers to manage the complete lifecycle of strategic assets including: planning, procurement, deployment, tracking, maintenance and retirement. Using MRO Software's solutions, customers improve production reliability, labor efficiency, material optimization, software license compliance, lease management, warranty and service management across the asset base.

MRO Software (Nasdaq: MROI) is a global company based in Bedford, Mass., with approximately 900 employees and more than 300,000 end-users. The Company markets its products through a direct sales organization in combination with a network of distributors and resellers. MRO Software has sales offices throughout North America, Europe, Asia/Pacific and Latin America. Additional information on MRO Software can be found at <http://www.mro.com>.

###

Maximo® is a registered trademark, and MRO Software™ and MXES™ are trademarks, of MRO Software, Inc.